

MDMS

Metrics Driven Management System



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The MDMS was developed by Britten & Associates, LLC as a multifaceted approach to managing and improving performance, process and profitability in a business environment.

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Corporate Performance Management is linking

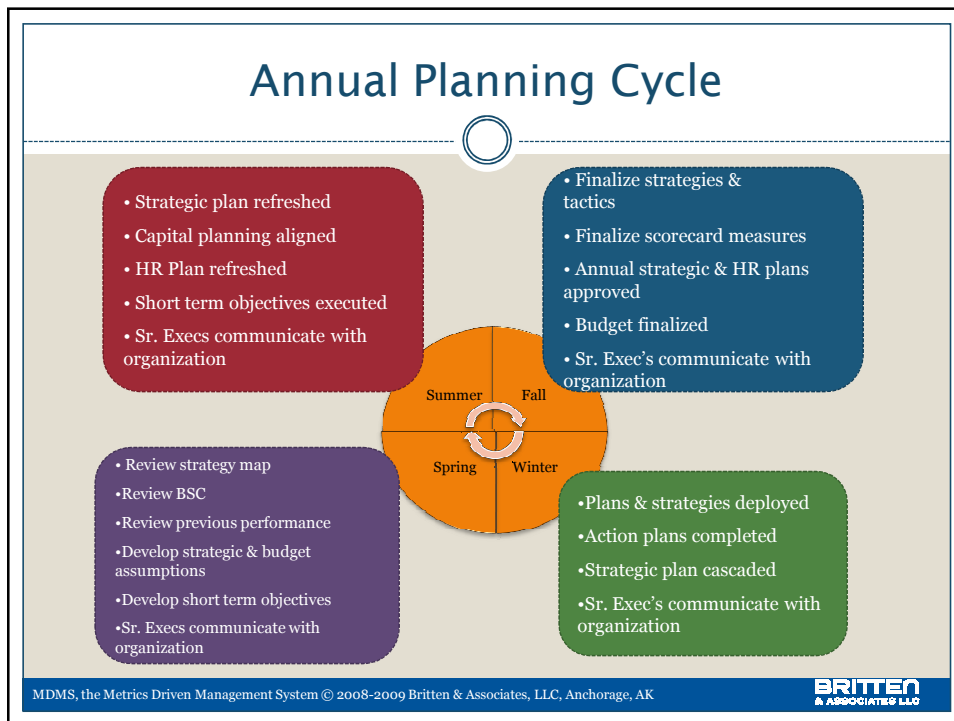
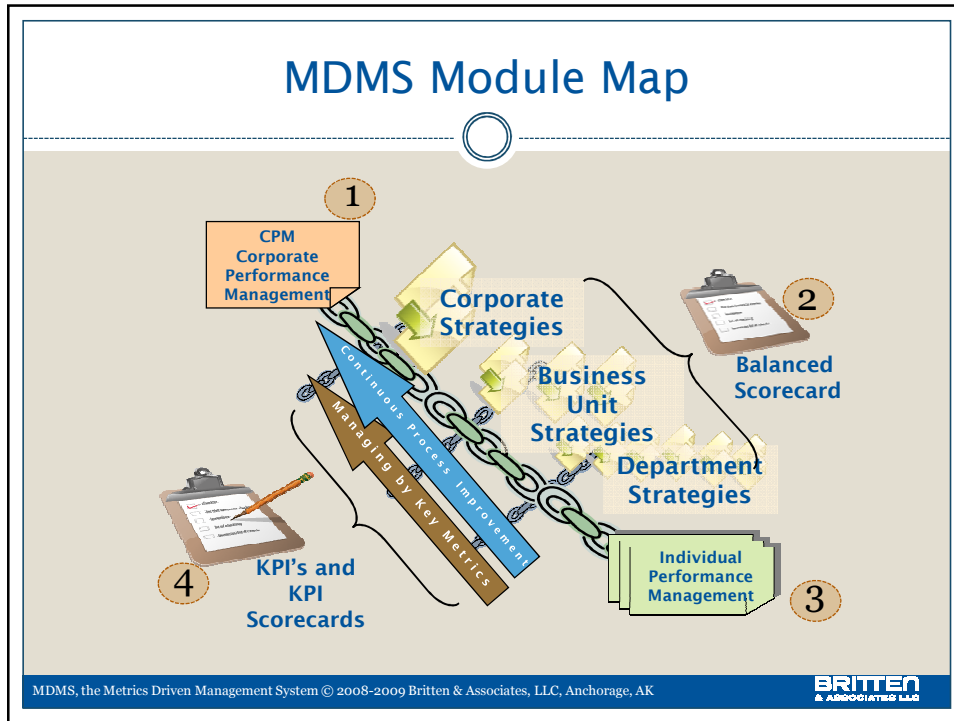


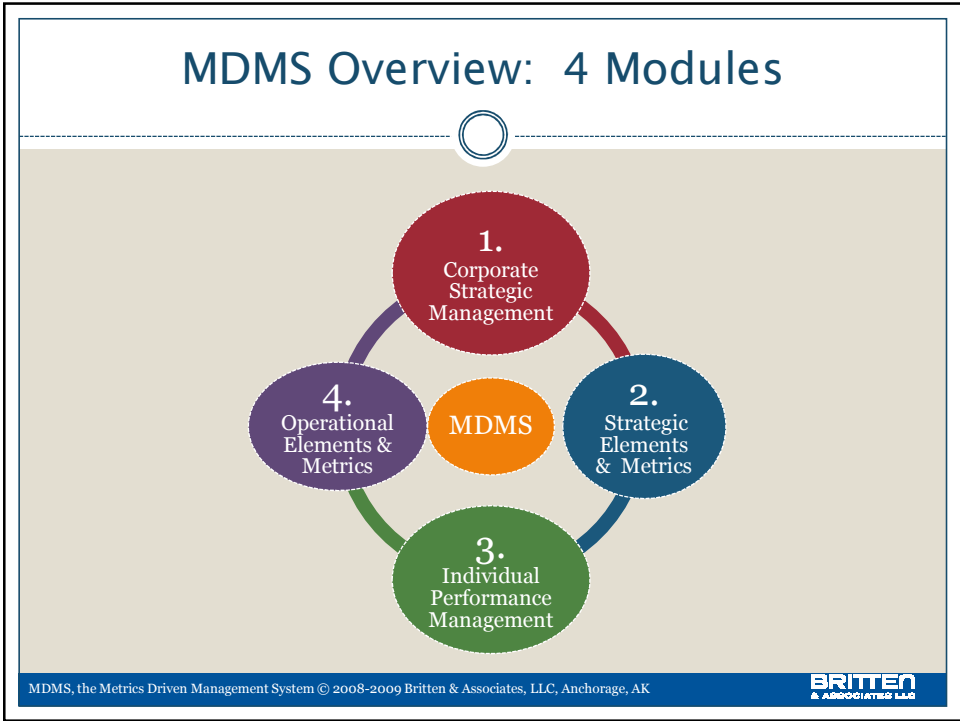
-  Quality
-  Continuous Process Improvement
-  Strategic planning
-  Budgeting
-  Best practices
-  CRM
-  Performance Management
-  Scorecards (KPI & Strategic)

..... through a single integrated focus

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- ## MDMS Module #1: Corporate Strategic Management
- Mission, Vision, Values
 - Corporate strategic plan
 - Strategy map
 - Annual strategic & tactical objectives
 - Annual planning cycle
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MDMS Module #2: Strategic Elements & Metrics

- Balanced or strategic scorecard measures strategy
- Goals or objectives cascade downward
- Link SBU and departmental goals to corporate strategy
- Align SBU and departmental goals horizontally

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MDMS Module #3: Individual Performance Management

- Links individual performance with corporate strategies, tactics and values
- Annual performance planning
 - Business and individual growth goals
- Ongoing performance reviews
- Pay for performance
- Knowledge based organization

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MDMS Module #4: Operational Elements & Metrics

- Links operating departments to strategy and objectives
- Continuous process improvement in place
- KPI's measure areas of critical performance
- Scorecards provide operational performance snapshots
- Metrics cascade upwards
- Toolkits provide analytical instruments for managers

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Not to be confused with

- MDMS Meter Data Management System
- MDMS Marconi Digital Multipoint System (Marconi)
- MDMS Maintenance Data Management System
- MDMS Model Driven Monitoring System (IBM)
- mdms.exe is a process which is registered as W32/SdBot-CH Trojan. This Trojan allows attackers to access your computer.

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